
COMMUNITY AND CAREGIVER SERVICES

WAYNE COUNTY DEPARTMENT OF AGING AND YOUTH
1519 Nye Road, Suite 300 Lyons, NY 14489
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Aide Service

We contract with Lifetime Care to provide personal care and homemaker services. The cost of service is based on income and many individuals receive service at no cost. The goal of the program is to help seniors continue to live safely and independently in their own homes or apartments.

Case Management

Caseworkers are available to meet with seniors and their family members to assess the need for a variety of community-based services and to assist with organizing and setting up these services. The goal of case management is to assist seniors in preserving or increasing their independence and to stay safely in their own homes and apartments as long as possible. There is no cost for case management.

Personal Emergency Response System

Personal emergency response units are available to people who are generally alone for at least eight hours a day and who have health conditions that may require immediate help. The Department's 150 units are monitored 24 hours a day by Wayne County's E-911 center. Units are assigned based on need. Units are available at no cost, but donations to offset program expenses are appreciated.

Transportation

Whether you choose not to drive or prefer the convenience of door-to-door transportation, the Department of Aging and Youth can help you get to where you need to go. Service is available to Wayne County residents age 60 and older. Rides are scheduled on a first-come first-served basis. Please check our schedule of destinations before making your reservations.

Ombudsman Program

The mission of the ombudsman program is to protect the health, safety, welfare, human, and civil rights of residents of nursing homes and adult care facilities. Ombudsman volunteers are committed to advocating for these individuals and ensuring that residents' rights, unmet needs and complaints are handled and resolved effectively.

Programs and services provided by the Department of Aging and Youth are funded by the Older Americans Act, the New York State Office for the Aging, Wayne County, and contributions. Contributions are free and voluntary and should reflect your own personal financial situation.
